

Spokesperson and Affect on the Buying Intention of TV Shopping

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ABSTRACT

TV shopping is an important subject of marketing-related research. Consumers watch TV shopping channel the emotional responses have often been neglected. How to use its advertising spokesman for the image of the product consumers feel is a very im-portant topic. This study focus to how induce consumer affects and have buying inten-tion by television spokesmen. In this study, generalize a five characteristics to the tele-vision spokesman. Contains the “ attractiveness ” , “ expertness ” , “ trustworthiness ” , “ so-cial likability ” and ” familiarity ” . Affect factors are divided into positive and negative affect. By the five characteristics of affect factors to explore two types of consumers, the impact of consumer intent. In this study, the use of convenience sampling, a question-naire on consumption of the public distribution, 436 were valid, and use structural equa-tion modeling (SEM) analysis of spokesperson characteristics, affects and buying inten-tion of customers three variables and potential causal relationship between vari-ables. The results showed that the spokesman characteristics of successful lead for the positive consumer affects; contrary to the negative affects impact is not significant and not supported. Spokesman for the characteristics of advertising through the consumer sentiments have an impact on purchase intentions.

Keywords : spokesperson、affect、buying intention、TV shopping

Table of Contents

中文摘要	iii
英文摘要	iv
誌謝辭	v
內容目錄	vi
表目錄	viii
圖目錄	ix
第一章 敘論	1
第一節 研究背景與動機	1
第二節 研究目的	5
第三節 研究流程	6
第二章 文獻探討	7
第一節 消費者情感	7
第二節 廣告代言人	17
第三節 購買意圖	26
第四節 電視購物頻道	29
第三章 研究方法	36
第一節 研究架構	37
第二節 研究假設	39
第三節 變項衡量及操作性定義	41
第四節 抽樣及問卷設計	43
第五節 信度及效度分析	44
第四章 實證分析	47
第一節 樣本分析	49
第二節 各變數統計量分析	53
第三節 結構方程模式檢定與分析	54
第五章 研究結論與建議	66
第一節 研究結論	66
第二節 管理意涵	67
第三節 研究限制及後續建議	68

表目錄

表 2-1 情感分類表	16
表 2-2 可信度三構面	21
表 2-3 代言人特性彙整表	22
表 2-4 廣告代言人特質	25
表 2-5 購買意圖分類及意義	27
表 2-6 購買意圖量表	28
表 2-7 電視購物頻道發展概況	31
表 3-1 廣告代言人之操作性定義	41
表 3-2 消費者情感之操作性定義	43
表 3-3 信度分析	44
表 3-4 KMO 及球形檢定表	46
表 4-1 人口統計變項	48
表 4-2 收看習慣問項統計表	51
表 4-3 本研究變項符號表	54
表 4-4 代言人特質平均數與標準差	55
表 4-5 驗證性因素分析表	57
表 4-6 整體配適度表	59
表 4-7 本研究假設驗證表	64
表 4-8 路徑效果分析表	65

圖目錄

圖 1-1 研究流程圖	6
圖 2-1 情感概念示意圖	7
圖 2-2 情感兩極圖	12
圖 2-3 認知及情感擴散的滿意度模型	14
圖 2-4 經驗滿意度之因果路徑模型	15
圖 3-1 研究架構圖	38
圖 4-1 SEM 路徑圖	41

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