

A Study on the Relationship between the Perception and Consumption Behavior Types of Customers toward the Marketing Comb

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ABSTRACT

Fitness clubs have already been in Taiwan for a long time, and become more and more prevailing ever since the presence of foreigners-invested fitness clubs. With effective marketing promotion, the fitness clubs have been converted from their conventional and stereotyped image into a advanced and stylish one. More over they are well accepted. Therefore, it is essential for the researchers, the management and the goers to realize the correlation between customer perception and consumption behavior types. The aim of the study is to establish and validate the correlation model between customer perception and consumption behavior types – with variables: marketing combination, consumption behavior types and customer perception. The subjects of the study are the club members of the California Fitness Club in downtown Taichung City. A total of 250 valid copies of the questionnaire was collected with convenience sampling approach. A thorough statistic analysis of the collected data has been done with the structured equation model, and the following points were drawn from it: marketing combination has positive correlation with consumption behavior types, consumption behavior types has positive correlation with customer perception, and marketing combination has positive correlation with customer perception. Thus this model can be valid and convincing in interpreting the correlation of marketing combination with customer perception and consumption behavior types respectively in the multi-nation fitness clubs.

Keywords : fitness club ; marketing combination ; customer perception ; consumption behavior types

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