

An Empirical Study of the Impact of Employee Cross-Cultural Competence on Willingness of Accepting International Assignm

蔡淇宏、錢天真

E-mail: 9800792@mail.dyu.edu.tw

ABSTRACT

The purpose of this study is to find out how the cross-cultural competencies (psy-chological stress, communication effectiveness and interpersonal relationships) influence the willingness of cram-school employees in Taiwan on accepting international assignments. These facts reveal that employees with good interpersonal relationships are more willing to accept foreign assignment. Nevertheless, the abilities of dealing with psycho-logical stress as well as communication effectiveness show little significance on the employees' willingness to accept international assignments. These findings of the re-search can serve as the reference for the cram schools in Taiwan to expand business in Mainland China.

Keywords : cross-cultural competency、psychological stress、communication effectiveness、interpersonal relationships、willingness to accept

Table of Contents

內容目錄 中文摘要	iii 英文摘要
iv 誌謝辭	v 內容目錄
vi 表目錄	viii 圖目錄
ix 第一章 緒論	1 第一節 研究動機與背景
1 第二節 研究目的與問題	2 第二章 文獻探討
3 第一節 跨文化知能	3 第二節 外派任務意願
10 第三節 跨文化知能與外派任務意願之關係	12 第三章 研究方法
13 第一節 研究架構	13 第二節 研究假設
14 第三節 操作性定義	14 第四節 測量工具
15 第五節 預試分析	17 第六節 抽樣方法
19 第四章 研究結果與討論	18 第七節 資料分析方法
20 第二節 討論	20 第一節 研究結果
28 第一節 結論	26 第五章 結論與建議
29 參考文獻	28 第二節 建議
36 表目錄 表 2-1 跨文化知能不同之釋義	31 附錄 正式問卷
之操作性定義	5 表 3-1 各研究變項
務意願量表	16 表 3-3 外派任
本研究樣本組成情形(N=371)	18 表 4-1
表 4-3 年齡對外派任務意願的單因子變異數分析	22 表 4-2 性別與外派任務意願之獨立樣本T檢定結果分析表
. 23 表 4-5 婚姻狀況外與外派任務意願之獨立樣本T檢定結果分析表	22 表 4-4 教育程度對外派任務意願的單因子變異數分析
. 23 表 4-7 過去是否有海外工作經驗與外派任務意願之獨立樣本T檢定結果分析表	23 表 4-6 有無子女與外派任務意願之獨立樣本T檢定結果分析表
23 表 4-8 本研究各變項之相關分析表(N=371)	23 表 4-8 本研究各變項之相關分析表(N=371)
24 表 4-9 員工跨文化知能對外派任務意願迴歸分析表(N=371)	24 表 4-9 員工跨文化知能對外派任務意願迴歸分析表(N=371)
26 圖目錄 圖 2-1 Gertsen跨文化知能概念模型	26 圖目錄 圖 2-1 Gertsen跨文化知能概念模型
2-2 跨文化知能模型	7 圖 3-1 本研究架構圖
. 13	4 圖

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