A Study on the Relationship Among Consumer Ethnocentrism, Product 's Perceived Value, Conspicuous Consumption and Purchas

吳如仙、陳木榮博士

E-mail: 9800789@mail.dyu.edu.tw

ABSTRACT

Under the influence of global financial crisis, the Executive Yuan is now imple-menting. "New Plan for Revitalizing Economy" to promote the domestic economy. It is planned that the shopping voucher of 3,600 NTD. will be provided to each person all over the country to promote the private consumption for maintaining the domestic eco-nomic growth. How to increase the purchase power and promote the economic circula-tion is the most researchable subject. This study discusses the relationship between the Consumer Ethnocentrism and the purchasing intention for imported goods, and then in consideration of the regulation relationship between consumers ' product 's perceived value and conspicuous consumption, the study selects the consumers in Taiwan as the research object, Date collected form 2,228 subjects and applied regression to test the hypotheses. It was found that consumer ethnocentrism has a significantly negative. Ef-fect on Purchase Intention for Imported Goods and this negative relationship also can be weakened under the interference of product 's perceived value and conspicuous con-sumption. Therefore, domestic marketing personnel can utilize the Consumer Ethnocen-trism to promote the confidence in domestically-made goods so as to increase the pur-chase intention of domestically-made goods and international marketing personnel can utilize consumers product 's perceived value and conspicuous consumption so that the purchase intention of imported goods. will not be influenced due to the Consumer Eth-nocentrism. Thus marketing opportunities can be won by domestic and international marketing personnel, and also national economic strength can be enhanced.

Keywords: consumer ethnocentrism, product's perceived value, conspicuous consumption, purchase intention

Table of Contents

中文摘要	iii
英文摘要	. iv
誌謝辭	vi
內容目錄	. vii
表目錄	ix
圖目錄	X
第一章 緒論	1
第一節 研究動機	1
第二節 研究目的與問題	3
第三節 研究流程	4
第二章 文獻探討	5
第一節 購買意願	5
第二節 消費者我族傾向	6
第三節 產品知覺價值	. 8
第四節 炫耀消費傾向	9
第五節 消費者我族傾向與進口貨購買意願之影	響.10
第六節 產品知覺價值對我族傾向與進口貨購買	意願
之影響................	11
第七節 炫耀消費傾向對我族傾向與進口貨購買	意願
之影響................	12
第三章 研究方法	13
第一節 研究架構與研究假說	13
第二節 研究對象	14
第三節 操作性定義	15
第四節 資料分析方法	20

第四	章	資料	分析												22
	第一節	ົ້ງ	?述性	ŧ統	計									2	22
	第二節	ົ້ງ	信度	與	汝度	分	析								26
	第三節	ົ້ງ	階層	Ŧį	憂迴	!歸	分	析							34
第五	章	結論	與建	議											42
	第一節	ົ້ງ	研究	結	淪.										42
	第二節	ົ້ງ	管理	意	函.										44
	第三節	ົ້ງ	研究	限	制.										45
	第四節	ົ້ງ	未來	研	究建	議									46
參考	文獻														47
附錄	: A	研究	問卷												54
附錄	В	驗證	性因	素分	分析										60

REFERENCES

一、中文部份杜佳玲(2002),炫耀性消費行為之省思 以Y世代服飾為例,中國文化大學兒童福利研究所未出版之碩士論文。吳明隆,涂 金堂(2005),SPSS與統計應用分析,台北:五南圖書出版公司。李茂能(2005),SEMCAI統計學輔助軟體EXCEL Macro 增益集,未出版手 稿。徐達光(1997),物質主義:概念的發展與測量,行政院國家科學委員會專題研究報告(國科會,No.NSC85-2413-H030-003),台北:行政 院國家科學委員。許士軍(1997),管理學,台北:東華書局。陳有川(2005),消費者我族主義、虛榮特性與產品購買意願關係之研究,國立 暨南國際大學國際企業研究所未出版之碩士論文。張盈鈺(2003),炫耀心態下進行社會比較對消費者情緒的影響,國立中央大學管理研 究所未出版之碩士論文。黃佑安(2004),消費者我族主義、消費者仇視與產品購買意願關係之研究-以台灣、中國大陸與日本產品為例, 管理評論,23(2),117-141。黃芳銘(2003),結構方程式理論與應用,台北:五南圖書出版公司。葉桂鳳(1999),社會影響力對來源國形象 的增強效果-以送禮行為為例,國立政治大學國際貿易研究所未出版之碩士論文。魏文欽(2008),資料分析技巧:結構方程模式AMOS LISREL SAS之應用,台北:雙葉書廊有限公司。顧萱萱,郭建志譯(2001),消費者行為,台北:學富文化股份有限公司。二、英文部 份Anderson, J. C., & Gerbing, D. W.(1984). The effects of sampling er-ror on convergence, improper solutions, and goodness-of-fit in-dices for maximum likelihood confirmatory factor analysis. Psychometrika, 49, 155-173.Berkman, Harold W., & Christopher C. Gilson (1978). Consumer Be-havior: Concepts and Strategies. Encino. California: Dickenson Publishing Co., Inc. Bentler, P.M., & Bonnett, D.G. (1980). Significant tests and goodness of fit in the analysis of covariance structure. Psychological Bul-letin, 88, 588-606. Bilkey. Warren J., & Erik Nes. (1982). Country of Origin Effects: Consumer Evaluations of a Hybrid Product. Journal of Interna-tional Business Studies, 13, 88-89. Chen L. W., & Zhen X. C. (2004). Consumer Ethnocentrism and Willim-gness to buy domestic products in adveloping conntry Setting:testing moderating Effects. Journal of consumer Marketing Volume, 21(6), 391-400. Comrey, A. L., & Lee, H. B.(1992). A first course in factor analysis (2nd ed.). Hillsdale: Erlbaum. Dodds, B.W., Monroe, K. B., & Grewal, D. (1991). Effect of Price, Brands and Store Information on Buyers 'Product Evluation. Journal of Markeing Research, 28, 307-319, Douglas, M., & Isherwood B. (1979), The world of goods, New York, Basic Books, Durvasula, S., Andrews, J. C., & Netemeyer, R. G. (1997). Across-Cultural Comparisn of Consumer Ethnocentrism in the United Stated and Russia. Journal of International Consumer Marketing, 9(4), 73-93. Eastman, J.K., Goldmith, R. E., & L. R. Flynn, (1999). Status Con-sumption in Consumer Behavior: Scale Development and Validation. Journal of Marketing Theory and Practice, 7(3), 41. Engel, J. F., Blackwell, R. D., & Miniard P. W. (1990). Consumer Behavior, Dryden Press, Orlando Florida. Ettenson, R., & Morris, M. D. (1998). The Animosity Model of For-eign Product Purchase: An Empirical Test in the People 's Republic of China. Journal of Marketing, 62, 89-100. Fornell, C. (1981). Evaluating structural equation models with unob-servable variables and measurement error. Journal of Marke-tong Reseach, 18, 39-50.Ger, G., Belk, R.W., & Lascu, D.N. (1993). The development of con-sumer desire in marketing and developing economies: the cases of Romania and Turkey, in McAlister, L. and Rothschild, M.L. (Eds), Advances in Consumer Research. Association for Con-sumer Research, Utah, Vol. 20, 102-107. Good, L. K., & Huddleston, P. (1995). Ethnocentrism of Polish and Russian Consumers: Are Feelings and Intentions Related? International Marketing Review, 12(5), 35-48. Joreskog, K. G., & S?rbom, D. (1986). LISREL VI: User 's guide. Chicago: National Educational Resources. Klein, J. G., Ettenson, R., & Morris, M. D. (1998). The Animosity Model of Foreign Product Purchase: An Empirical Test in the People's Republic of China. Journal of Marketing, 62, 89-100. Klein, J. G., & Ettenson, R. (1998). Consumer Animosity and Con-sumer Ethnocentrism: An Analysis of Unique Antecedents. Journal of International Consumer Marketing, 11(4), 5-24.Kotler, P. (Eds). (1991). Marketing Management: Analysis, Planning, Implementation, and Control. Upper Saddle River, NJ: Prentice-Hall.Marcoux, J. S., & Filiatult, P. & Cheron, E. (1997). The attitudes un-derlying preferences of young urban educated Polish consumers Toward Products Made in Western Countries. Journal of Inter-national Consumer Marketing, 9(4), 5-29. Monroe, K. B., & Krishnan, (1985). The Effect of Price on Subjective Product Evaluation in Perceived Quality: How Consumer View Stores and Merchandise. New York: McGraw-Hill Book Com-pany. Morwitz, V. G., & Schmittlein, D. (1992). Using Segmentation to Im-prove Sales Forecasts Based on Purchase Intent: Which In-tenders Actually Buy? Journal of Marketing Research; 391-405. Netemeyer, R. G., Durvasula, S., & Lichtenstein, D. R. (1991). A Cross-National Assessment of the Reliability and Validity of the CETSCALE. Journal of Marketing Research, 28, 320-327. Piron, F. (2000). Consumer's perceptions of the country of origin ef-fect on purchasing intentions of (in) conspicuous products. Jor-nal of consumer marketing.

17(4), 308-21.Sharma, S., Shimp, T. A., & Shin J. (1995). Consumer Ethnocen-trism:A Test of Antecedents and Moderators. Journal of the Academy of Marketing Science, 23(1), 26-37.Shimp, T. A., & Sharma S. (1987). Consumer Ethnocentrism: Con-struction and Validation of the CETSCALE. Journal of Mar-keting Research, 27, 280-289.Sorbom, D.(1982). Structral equation models with structured means. In K.G. Joreskog & H. Wolds(Eds). Systems under direct ob-servation (183-195). Amsterdam:North Holland.Sumner, W. G.(1906). Folkways: The Sociological Important of Us-ages. Manners, Customs, Mores, & Morals. New York:Ginn and Co.Supphellen, M., & T. L. Rittenburg (2001). Consumer Ethnocentrism When Foreign Products Are Better. Psychology & Marketing, 18 (9), 907-927.Sweeney, J. C., & Soutar, G. N. (1999). The Role of Perceived of Risk in the Quality-Value Relationship: A Study in Retail Environ-ment. Journal of Retailing, 75(1), 77-105.Veblen, T. (1912). The Theory of the Leisure Class. New York: Macmillan.Witkowski, T. H. (1998). Consumer Ethnocentrism in Two Emerging:Determinants and Predictive Validity. Advance in consumer Re-search, 52, 258-361.Zeithaml, V. A. (1988). Consumer Perceptions of Price, Quality, and Value: A Means-End Model and Synthesis of Evidence, Journal of Marketing, 52, 2-22.