The Elements of Intercultural Adaption of Expat's Partners of Taiwan Business in Mainland China

柯子超、莊銘國

E-mail: 9707921@mail.dyu.edu.tw

ABSTRACT

Look back of previous study on international business expatriates, most of studies often focus on "adjustment of expatriates", "intention of expatriates", "intention to leave of expatriates". Recent studies has studied in expatriates 'family. (Andreason, 2003, Bauer and Taylor, 2001, Birdseye and Hill, 1997, Black, Gregersen, Mendenhall, and Stroh, 1999, Harvey, 1997, Mileski, 1998, Milkovich and Bloom, 1998). According to previous studies, expatriates 'performance affected by expatiates' family and /or result in uncompleted duty and return to home-country. The present thesis reveals the personality characteristics of expatriates' spouse affect themselves when they live in host-counties (Manland China), therefore, the family characteristics is the most important factor that would affect them. Consequently, it's very important when management of a firm to select expatriate, they are suggested also consider to take care of expatriates' family members.

Keywords: expatriate; spouse of expatriates; intercultural adoption

Table of Contents

内容目錄 中文摘要 iii 英文摘要
iv 致謝辭
vi 表目錄
viii 第一章 緒論........................1 第二章 文獻探討.................................
3 第一節 海外派遣的定義及重要性 3 第二節 海外派遣人員家庭適應理論
5 第三節 海外派遣人員的家庭特質 6 第四節 海外派遣人員工作滿意度
8 第五節 公司支持度 9 第六節 海外派遣人員配偶跨文化調整 10 第
三章 研究方法
11 第二節 研究假設12 第三節 操作性定義與衡量方式
13 第四節 研究對象
....15 第四章 研究分析..............17 第一節 樣本特徵.........
17 第二節 信度分析
人員配偶居住地主國期間分佈表.....19 表 4-4 多元文化人格特質量表之信度分析.......20 表 4-5 多元
文化人格特質量表之信度分析.......20 表 4-6 家庭特質量表之信度分析............21 表 4-7
工作特質量表之信度分析
4-9 各研究變項之Pearson相關分析表
24 表 4-11 各自變項對生活滿意度之階層迴歸分析27 表 4-12 各自變項對跨文化互動之階層迴歸分析
29 表 4-13 各自變項對社會文化調適之階層迴歸分析 31 表 4-14 層級迴歸分析之顯著預測變數結果表 .
32 表 5-1 本研究假設驗證結果彙整表

REFERENCES

吳萬益,陳碩珮,甘珮嫻(2000),台灣企業派外人員跨文化訓練有效性之實證研究,臺大管理論叢,10(2),167-203。 李鴻文,劉慶湘 ,許哲昌(2005),海外派遣人員之家庭因素對其海外適應之影響,經營管理論叢,89-100。 許碧芬,周清霈,吳偉立(2001),上司部屬性 別組合對上司支持與工作一家庭衝突關聯性干擾效果之研究:以高科技從業人員為例,中華民國科技管理學會年會暨論文研討會

,459-464。 陸洛,黃茂丁,高旭繁(2005),工作與家庭的雙向衝突:前因,後果及調節變項之探討,應用心理研究,27,133-66。 黃英 忠,董玉娟,林義屏,(2001),台商派駐大陸已婚員工離開現職傾向之研究:工作一家庭街突理論之觀點,管理評論 ,20(3),85-122。 二 、英文部分 Abe, H. R.L. & Weisman. (1983).A cross-cultural confirmation of the dimensions of intercultural effectiveness. International Journal of Intercultural Relations, 7, 53-67. Ali, A., K. Van der Zee. & G.. Sanders. (2003). Determinants of intercultural adjustment among expatriate spouses. International Journal of Intercultural Relations, 27(5), 563-80. Andreason, A.W. (2003). Direct and indirect forms of in-country support for expatriates and their families as a means of reducing premature returns and improving job performance. International Journal of Management, 20(4): 548-600. Arthur, W. & W. Bennett. (1995). The international assignee: The relative importance of factors perceived to contribute to success. Personnel Psychology, 48: 99-114. Aryee, S. (1992) Antecedents and outcomes of work-family conflict among married professional women: Evidence from Singapore. Human Relations, 45: 13-837. Bauer, T.N. & S.J. Taylor. (2001). When managing expatriate adjustment don 't forget the spouse ". The Academy of Management Executive, 15 (4): 135-9. Birdseye, M. & J.S. Hill. (1997). Individual, organizational/work and environmental influences on expatriate turnover tendencies: an empirical study. Journal of International Business Studies, 26: 787-813. Black , J. S. & G. K. Stephens. (1989). The influence of the spouse on American expatriate adjustment and interest to stay in Pacific Rim overseas Assignments. Journal of Management, 15: 529-74. Black, J. S., H. B. Gregersen, & M. E. Mendenhall. (1992). The other half of the picture: Antecedents of spouse cross-cultural adjustment. Journal of International Business Studies, 22: 461 – 77. Black, J.S., H.B. Gregersen, M.E. Mendenhall, & L.K. Stroh. (1999). Globalizing People through International Assignments. Addison-Wesley, Reading, MA. Borstorff, P. C., S. G. Harris, & W. F. Giles. (1997). "Whol' Il go?" A Review of Factors Associated with Employee Willingness to Work Overseas. Human Resource Planning, 20 (No.3): pp.29-40. Caligiuri, P. M., A. Hyland, & A. Joshi. (1998) Families on global assignments: Applying work/family theories abroad. Current Topics in Management, 3: 313-28. Cohen, E., R. Dekel, & Z. Solomon. (2002). Long-term adjustment and the role of attachment among Holocaust child survivors. Personality and Individual Differences, 33((2)): 299-310. Collings, David G., Hugh Scullion, & Michael J. Morley. (2007). Changing patterns of global staffing in the multinational enterprise: Challenges to the conventional expatriate assignment and emerging alternatives. Journal of World Business,, 42(2): 198-213. De Cieri, H. & S. L. McGaughey. (1998). Relocation. In Poole, M. and Warner, M. (Eds.). The Handbook of Human Resource Management: 631-42. De Leon, C. T. & D. McPartlin. (1995). Adjustment of expatriate children - Expatriate Management: New Ideas for International Business Connecticut: Quorum Books: 197 – 214. Diener, E., R. A. Emmons, R. J. Larsen, & S. Griffin. (1985). The satisfaction with life scale. Journal of Personality Assessment, 49: 71-75. Forster, N. (2002). The myth of the "international Manager". International Journal of HumanResource Management, 11 (10): 126-42. Guieford, J.P. (1965). Fundamental Statistics in Psychology and Education. N. Y.: McGraw-Hil I. Hammer, M. R., W. B. Gudykunst, & R. L. Wiseman. (1978). Dimensions of intercultural effectiveness: An exploratory study. International Journal of Intercultural Relations, 2: 382-93. Harvey, M. (1997). Dual-career expatriates: expectations, adjustment and satisfaction with international relocation. Journal of International Business Studies, 3: 626-58. Harvey, M. G. (1985) The executive family: An overlooked variable in international assignments. Columbia Journal of World Business, 20 (1): 84-92. Haslberger, Arno & Chris Brewster. (2008). The expatriate family: an international perspective. Journal of Managerial Psychology, 23 (3): 324-46. Herleman, Hailey A., Thomas W. Britt, & Patricia Y. Hashima. (2008). Ibasho and the adjustment, satisfaction, and well-being of expatriate spouses. International Journal of Intercultural Relations, 32 282 – 99. Hill, R. (1949). Families Under Stress. New York: Harper. Jun, Sunkyu & James W. Gentry. (2005). An exploratory investigation of the relative importance of cultural similarity and personal fit in the selection and performance of expatriates. Journal of World Business 40: 1 – 8. Kraimer, Maria L. & Sandy J. Wayne. (2004). An Examination of Perceived Organizational Support as a Multidimensional Construct in the Context of an Expatriate Assignment. Journal of Management Inquiry, 30(2). McCubbin, M. A. . (1988). Family stress, resources, and family types: Chronic illness in children. Family Relations, 37: 203-10 McCubbin, H. I., A. I. Thompson, & M. A. McCubbin. (1996). Family Assessment: Resiliency, Coping, and Adaptation. University of Winsconsin System. 108-122. Mileski, A.S. . (1998). It's time to relocate employees: will they accept the transfer? Compensation and Benefits Review, 30(2): 51-8. Milkovich, G.T. & M. Bloom. (1998). Rethinking international compensation. Compensation and Benefits Review, 30(1): 45-57. Minuchin, S. (1974). Families and Family Therapy Cambridge, MA:Harvard University Press. Mol, Van Oudenhoven, & Van der Zee. (2001). Validation of the M.P.Q. amongst an internationally oriented student population in Taiwan. Research in Multicultural Education and International Perspectives: 167-86. Molnar, D. E. & G. M. Loewe. (1997). Seven Keys to International HR Management. Human Resource Focus: 11-12. Oberg, K. (1960). Culture shock: adjustment to New Cultural Environment. Practical Anthropologist, 7: 77-182. Olson, D.H., C.S. Russel, & D.H. Sprenkle. (1984). Circumplex model of marital and family systems. Family Studies Review Yearbook 2: 59-74. Ruben, B. . (1976). Assesing communication competence for intercultural adaptation. Group and Organization Studies, 1: 334-54. Searle, W. & C. Ward. (1990). The prediction of psychological and socio-cultural adjustment during cross-cultural transitions. International Journal of Intercultural Relations, 14(4): 449-64. Tharenou, Phyllis. (2008). Disruptive decisions to leave home: Gender and family differences in expatriation choices. Organizational Behavior and Human Decision Processes 105 183 – 200. Tucker, Michael F., Ronald Bonial, & Ken Lahti. (2004). The definition, measurement and prediction of intercultural adjustment and job performance among corporate expatriates International Journal of Intercultural Relations, 28(3-4): 221-51. Tung, R.L.. (1981). Selection and training of personnel for overseas assignments Columbia Journal of World Business, 16 21-25. Tung, R. L. (1987). Expatriate assignments: Enhancing success and minimizing failure. Academy of Management Executive, 1(2): 117-26. Van der Zee, K. I. & J. P. Van Oudenhoven. (2001). The Multicultural Personality Questionnaire: A multidimensional instrument of multicultural effectiveness. Journal of Research in Personality, 35: 278-88. Wallace, J. . (1999). Work-to-nonwork conflict among married male and female lawyers. Journal of Organizational Behaviour, 20: 797-816.