

Relationship between Time-Limits of Invitation to Tender and Quality of Final Tendering in Agreement on Government ...

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ABSTRACT

Our country intending to attend WTO announced the Government Procurement Act according to the related rules in the Government Procurement Agreement. There is a difference for the time-limits from 9 to 23 days between the request for the time-limits of invitations to tenders and the regulation of the time-limits for 5 days in the article of examining organization 's buildings and their orders, sales. The calculation in advance for the procurement of the equipment of the weapons every year by the national defense staffs is very heavy and it 's required to meet every military mission through the procurement. The time of final tenders by the procurement staff is forced to be delayed because of the increase of the legal time-limits of invitations to tenders and the purchases are obtained comparatively late, which affects indirectly the accomplishment of the military missions. The using staffs often complain about that. To aim directly at the former problem, there is so far no deep research and investigation by the staffs in National Defense Ministry and the internal or foreign scholars. The thesis focuses on the purchasing case of the different time-limits of invitations to tenders by the purchasing staffs in order to measure the quality of concrete execution and abstract service during the process of execution from invitations to tenders to final tenders, even the whole quality of final tenders by the purchasing staff and the satisfaction of the using staffs. With it we can examine the degree how the length of time-limits of invitations to tenders and the quality of final tenders affects. Furthermore we can inspect whether there is any obvious difference in the purchasing case of different time-limits (long,middle,short) of invitations to tenders according to the satisfaction of the using staffs. To make sure of the Descriptive Statistics Analysis and one-way ANOVA Analysis, the detection in the result of the study is as follows: 1. How do the using staffs feel toward the service quality from invitations to tenders to final tenders by the purchasing staffs? (1)They are satisfied with the executive aspect. (2)They feel unsatisfied with the service aspect. (3)They are more unsatisfied than satisfied with the integral aspect from invitations to tenders to final tenders. (4)The satisfaction of short time-limits purchasing case is often more than long time-limits purchasing case. 2. There are obvious differences in the using staff 's satisfaction toward the service quality of final tenders in the executive, service and integral aspects. (1)There are three items with obvious differences and two items without obvious differences in the executing aspect. (2)There are four items with obvious differences and one item without obvious differences in the service aspect. (3)There are seven items with obvious differences and three items without obvious differences in the integral aspect. (4)There are most obvious differences in the service aspect, while more obvious differences in the integral aspect and less obvious differences in the executing aspect.

Keywords : Government Procurement Act ; time-limits of invitations to tenders ; service quality of final tenders

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