# Marketing Strategy of Life Insurance-A Case of T Insurance Agency Company

# 黃秋萍、劉子歆

E-mail: 9607666@mail.dyu.edu.tw

#### **ABSTRACT**

Under the trend of financial liberalization, many controls in the banking industry have been lifted in recent years. As the entry obstacles for new products and new competitors have been removed, the profit sources of traditional banking businesses would constantly be compressed and decline year by year. Thus, since new banks were permitted to set up by the government in 1991, the domestic banking industry has entered a highly competitive era. In face of macroeconomic tendencies, emergence of crises, impact of market competition, modification of laws (such as Financial Holding Company Act), and structural changes of the industry, the banking industry not only has to cope with competitors but also needs to resist others industries so as to eliminate the pressure of survival. By establishing an insurance agency company, T Bank offered insurance services (bancassurance) to generate high revenues from handling fees. The excessive funds in the financial market were also adequately digested by bancassurance. Now, T Bank 's institution of an insurance agency company has become an example for other competitors in the financial industry. Thus, all the banks have entered the Warring States Period to promote the sales of bancassurance through the insurance agency system. In order to expand its market share, T Bank has applied numerous marketing strategies and promoting tactics. In the aspect of product promotion, it sold year-term deposit insurance products in the beginning. Now it is focusing on the investment type of insurance products. However, due to the replacement of personnel, uneven insurance advisors, and low intention of financial specialists to sell unattractive products, financial specialists will finally tend to promote more homogeneous and easy-to-sell financial products.

Keywords: bancassurance; marketing strategy; case study

### **Table of Contents**

| 中文摘要   |
|--|
| iv 誌謝辭   |
| .vii 表目錄  ...................viii 圖目錄  ........................... |
| ix 第一章  緒論   |
| 1   第二節   研究動機   |
| 3   第四節   研究目的 4 第二章   文獻探討  |
| 5 第一節 銀行保險的定義  |
| 6   第三節  行銷策略的探討 8   第四節  銀行保險成功的利基                                |
|  |
| ........18  第一節  研究對象............18  第二節  個案研究方法.                  |
| .........19  第三節  資料來源與彙整..........19  第四節  資料分析的                  |
| 方法   |
| 司介紹  |
| 銀行與T保代間相互關係 34 第四節 T保代與T銀行成功的利基 38 第五章 結                           |
| 論與建議   |
| 節 建議45 參考  |
| 文獻   |

### **REFERENCES**

一、中文部份 T銀行網站[線上資料],來源: http://www.taishinbank.com.tw。中華民國保險代理人商業同業公會網站[線上資料],來源: http://www.ciaa.org.tw。李運元(2003, February),以商業銀行為基礎之金融控股公司經營銀行保險之行銷競爭優勢研究,國立交通大學管理學院研究所未出版之碩士論文。余慎美(2000),我國銀行跨業兼營保險態度與現況研究,私立逢甲大學保險學系研究所未出版之碩士論文,112。凌氤寶(1999, June),保險業跨業經營之研究。陳明哲(2004),由歐美經驗論銀行與保險之聚合在台灣可能的發展,保險實務與制度,3(2),141-162。現代保險雜誌(2007, May),吳鴻麟,銀行保險在台灣的3次蛻變,第221期,36-39。黃俊英(2000),行銷管理-策略性觀點,台北:華泰文化事業公司。黃俊英(2001),行銷學的世界,台北:華泰書局。賴一豪(2002),銀行保代之研究-專屬代理

與普通代理之策略選擇,私立淡江大學保險學系保險經營碩士班之未出版之碩士論文。 謝坤明(1999),銀行業兼營保險業務之探討,保險資訊,第161期,18-24。 二、英文部份 Baker, W. A., (1990). Market Networks and Corporate Behavior. American Journal of Sociology, 96, 589-625. Dave McDaniel (1996), Bancassurance Lessons From Abroad. Best Review, Life/Health. Eisenhanret, K. M. (1998). Building theories from cas study research. Academy of Management Review, 14(4), 532-550. Ferrell, P. (1989). Marketing. Boston:Mifflin. Gora, J. C. (1997). Bancassurance: Positioning for Affiliations. Life Office Mnangement Association (LOMA). Kotler, P. (1988). Markting Management: Analysis. Planning, and Control. (7th ed.). Prentice Hall Englewood Cliffs.N.j. Kotler, P. (1988). Markting Management: an Asian Perpective. Prentice Hall. Kotler, P. (1991). Markting Management: Analysis. Planning, and Control. (7th ed.). Prentice Hall Englewood Cliffs.N.j. Kotler, P. (1997). Marketing Management: an Asian perspective. Prentice Hall. Leavitt, H. J. (1976). Applied Organization Change in industry. InJ.G March (eds). McDaniel, D. (1996, June). Bancassurance lessons from abroad. Best 's Review, 97, 22-31. Pfeffer, J., & Salancik, G. R. (1978). The External Control of Organizations: A Resource Dependence Perspective. New York: Harper and Row. Violaris, H. (2001). Bancassurance in Practice[Online]. Available: World Wide Web: http://www.marclife.com/pdf/banc.pdf Yin, R. K.(1994). Case Study Research: Desigh and Methods (2nd ed.). London, LA: sage.