

方向性鏈結分析技術之開發與應用

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摘要

由於涉及隱私、商業機密與社會環境背景等的特性資料取得不易，研究學者一般僅能針對少量的資料，運用社會網絡分析工具及技術，探討個體間的關係、群體結構特性及其行為特徵等意涵。然而過去社會網絡分析，大多偏重於網絡中心成員的辨識，甚少著墨於子群組間交互影響與關係上，也無法分析出群體群組間相互的作用關係。因此本研究主要目標是從社會網絡的潛在結構中，發掘出其間子群組之間的動態關係。本研究在測試資料集方面，是以安隆公司電子郵件資料集及實際被起訴名單，來進行所設計技術的說明及效能驗證。首先是以內文主題分類(McCallum et al., 2005)的觀念進行前置處理，再利用所提出之方向性鏈結分析技術DLA的作法，對元件間橋樑路徑進行適當分類；接著再藉由所提出之網絡結構差異性分析DNSA技術，進行雜訊節點的過濾，以期發掘出可能涉及詐欺的員工。實驗結果顯示在預測方面的平均準確率可達83.07%，而平均所需執行時間為1.47秒。所以在圖形資料的自動分析方面，可達到節省大量人力時間的支出，和免除主觀上人為的判斷的目的。

關鍵詞：圖形理論(graph theory)、社會網絡分析(social network analysis)、方向性鏈結分析(directional link analysis)、安隆電子郵件分析(Enron corpus analysis)、弱鏈結(weak tie)

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