

A Study of Logistics Management System Based on Agent Frameworks-The Case Study of Order Management System

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ABSTRACT

A company's operation cost is closely related to its competitive ability. For the whole business, logistics management system has become one of the important techniques, which can lower company operation cost and increase system efficiency. Most businesses manage sales through network services. With the most completed, global logistics management, a company can't meet the management of firmly and many loose into supply ability. Logistics centers have management problems in space fields. As for the requirements of system strategic analysis, facing the space distribution and consumer field is getting higher and higher. Nowadays the complication of logistics system is getting higher and higher, such as, to deal with the heavy customers inquiries as well as to use the shortest time to deliver the goods to decrease time and space cost. Based on some research, there are three important factors to affect logistics management system, which involve 1)structure- including software information and hardware networks structure, 2)dynamics-including entire goods and order, 3)adjustability-based on the diverseness of customers to adjust the process. The purpose of this research is to use agent techniques to be applied to the order sub-system of logistics management system and to use these to conquer to increase the efficiency of logistics management system, the flexibility of the strategic decision and system adjustment. An agent program has the traits of agency, driver, surveillance and intelligence, can cooperate with others and chooses the appropriate reaction in response to the dynamic logistics centre, all of which are suitable for solving the problems of dispersion and prescription.

Keywords : agent ; logistics center ; adjustability ; logistics management

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