

# An Analysis on the Satisfaction, Credence and Behavior Intention of the Military Pension System - Evidence for Taiwan ...

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## ABSTRACT

The genuine purpose of the Military Pension System is for government to pay respect and convey appreciation to the military personnel deceased or injured in pursuance of official duties, and to provide remedies and relief to the bereaved families for prevailing a certain period of hardship. In order to fulfill the genuine purpose of the Military Pension System, the recognition and satisfaction of the bereaved families, active-duty personnel and their family shall be the critical course of execution. This research is achieved by using the questionnaires and Pearson to study the correlations among satisfaction, credence and behavioral intent with regard to Military Pension System. The conclusions are reached as follows. In the aspect of credence: the higher the credence, the more expectation and cognizant to the pension system. In the aspect of behavioral intent: the expectation and cognizant to the pension system are significantly influenced by the level of behavioral intent. In the aspects of credence and behavioral intent: there is a great correlation between both aspects. It brings a proportional link in the effectiveness between each other. In the aspects of satisfaction, credence and behavioral intent: there exists a mixture of influence among these three features. They possess direct manipulates to the effectiveness of pension system.

Keywords : Military Pension System, Satisfaction, Credence, Behavioral Intent

## Table of Contents

封面內頁 簽名頁 授權書.....	iii	中文摘要.....	iv	英文摘要.....	v	誌謝.....	vi	目錄.....	vii	圖目錄.....	ix	表目錄.....	x																																								
第一章 緒論 1.1 研究背景與動機.....	1	1.2 研究目的.....	2	1.3 研究方法與步驟 : .....	3	第二章 文獻探討 2.1 新加坡軍人與台灣軍人現況.....	5	2.2 台灣軍人撫卹制度.....	6	2.3 新加坡軍人撫卹制度.....	10	2.4 新加坡軍人、台灣軍人撫卹制度之差別.....	13	2.5 滿意度之探討.....	14	2.6 信任之探討.....	22	2.7 行為意圖之探討.....	27	2.8 滿意度、信任與行為意圖之關聯性.....	31	第三章 研究方法 3.1 研究架構.....	33	3.2 研究假設.....	34	3.3 變數的定義與衡量.....	38	3.4 研究設計.....	43	3.5 統計分析方法.....	46	第四章 資料分析與討論 4.1 問卷回收與樣本特性.....	47	4.2 信度分析.....	51	4.3 效度分析.....	52	4.4 相關係數分析.....	53	4.5 研究假設實證結果.....	66	4.6 新加坡與台灣差異分析.....	69	第五章 結論 5.1 研究結論.....	71	5.2 建議.....	74	5.3 研究限制與未來研究方向.....	75	參考文獻.....	78	附錄一.....	89

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