

Preliminary Study of Project Based Knowledge Management System on Interior Design

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ABSTRACT

Professionals in interior design thrive through specialization. Most of those in this field possess tacit knowledge, which is hard to translate into explicit knowledge, which could then be stored and transmitted by corporations. Currently, although there are corporations that compile projects by utilizing special project managements, the compilation of acquired information and innovative systematic structures are still lacking. Therefore, essential professional knowledge is usually limited to a few specialists, and once these employees leave their positions, the lost knowledge leads to untold loss for the company. Besides creating, dividing, storing, and sharing knowledge, it should also be approached in innovative ways to assist the organization and increase its profit margin. Through this knowledge management system, the professional knowledge of the workers can be passed on within the system. Furthermore, it will not only help employees grow by learning from one another, but also retain business energy during personnel changes and increase the competence of the organization. This research brings knowledge management into the field of interior design through the management of a model project procedure. The externalization of tacit professional knowledge, within both individual employees and the corporation itself, makes it possible for a systematic compilation of externalized knowledge. Through this system, the procedure of the corporation can be standardized, and the spiral of knowledge transmit created, making continued growth, innovation, and sharing of knowledge possible.

Keywords : Interior Design, Project Management, Knowledge Management

Table of Contents

第一章 緒論	1.1 研究背景與動機	1.2 研究目的	1.3 研究流程	4	
第二章 文獻探討	2.1 專案管理	2.1.1 專案管理定義	5	5	
2.1.2 專案管理概述	2.1.3 專案管理循環	2.1.4 專案管理現況	9	2.1.5 建築物室內裝修業專案管理系統	12
2.2 知識管理	2.2.1 知識管理的定義	2.2.2 知識管理概述	22	2.2.3 知識管理策略	23
2.2.4 核心工作流程	26	2.2.5 知識管理系統	27	2.3 建築物室內裝修業	29
2.3.1 建築物室內裝修業的定義與相關機構	29	2.3.2 產業現況分析	31	第三章 研究設計與方法	35
3.1 研究設計	35	3.2 理論架構	35	3.3 研究架構	36
3.4 研究方法	37	3.4.1 個案研究方法	37	3.4.2 深度訪談	39
3.5 個案研究流程與目的	40	3.5.1 研究限制與範圍	42	第四章 建築物室內裝修知識管理系統	44
4.1 深度訪談議題與結果分析	44	4.1.1 知識的搜集與分類	45	4.1.2 知識的儲存	46
4.1.3 知識的分享	48	4.1.4 知識的創新	51	4.2 建築物室內裝修業工作流程與知識需求分析	54
4.2.1 建築物室內裝修業工作流程	54	4.2.2 建築物室內裝修業知識需求	55	4.2.3 建築物室內裝修業知識管理系統之建構	60
4.2.4 建築物室內裝修專案知識管理之執行	67	第五章 結論與建議	69	4.3 研究結論	69
4.4 研究建議	72	參考文獻	73		

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