

# From The Viewpoint of The Employment Insurance Act to Investigate The Functions of The Public Employment Service Institu

沈新添、張景旭

E-mail: 9315876@mail.dyu.edu.tw

## ABSTRACT

Employment Insurance Law was enforced in January 1st 2003. Its aim is to improve the ability of workers to find employment, promote employment, and guarantee workers job training and basic living requirements during certain period of unemployment. The most particular of the law is that it is compulsory for all employed workers to join the insurance program, so that people who later become unemployed will be taken care of in accordance to the basic living requirements. Secondly, on the aspect of insurance benefits, in addition to unemployment benefit, vocational training living allowance and National Health Insurance premium payment support, the law also provides early reemployment awards for unemployed workers and incentives for the employers to hire unemployed workers. Moreover, in order to help unemployed workers' reemployment, Public Employment Service Institutions has been asked to set up three-in-one affairs in employment services, unemployment benefits and vocation training within five functional areas. These institutions actively promote career counseling for unemployed workers, vocational training and job placement, and unemployment certification, etc. In other words, one single window offers all services. However, most of the unemployed workers who left work involuntarily are elderly, low education and lack of skills. The outcome of promotion by Public Employment Service Institutions in organizing participation in vocational training for unemployed workers therefore is not very good. This paper that bases on Employment Insurance Law is focused on the research of Public Employment Service Institutions' promotion on employment. The study is divided into three aspects: unemployment certification, regulation of Employment Insurance Law and three-in-one employment services. Two research methods have been used in this study: focus group discussion and individual interview. Through these two methods, various research issues have been raised. Furthermore, the views of "professional scholars", "policy planners" and "policy executors" are also to be analyzed and discussed in this study. Main discovery of the research are the following: I. "Unemployment Certification" on Employment Insurance Law (1)Suggest amending Employment Insurance Law Article 13, the regulation of "Unemployment Certification". (2)Suggest amending Employment Insurance Law Article 14, unemployment workers can refuse to accept institution's arrangement on vocational training. (3)Suggest amending Labor Insurance Law, the regulation of odd number calculation benefits for elderly people. (4)Suggest amending the regulation on unemployment benefit, the applicants should submit the employment return cards to the Public Employment Service Institution within seven days of the day that a job placement is organized. (5)Suggest that an insure person when leaves should clearly explain in the document that his or her "leave" is an "optional choice" or not, in order to make implementation easier. (6)Suggest that in order to make implementation easier, the application of cross-area unemployment certification should be regulated clearly. (7)Suggest reexamining and amending the issue of loosening the regulation on "the applicants of unemployment benefit for serious illness or later period of pregnancy" to reconfirm the unemployment certificate. (8)Suggest loosening the regulation on the requirement of the reconfirmation of unemployment benefit, in which unemployment must have twice job seeking records. II. Relevant regulation on Employment Insurance Law (1)Suggest researching on the standard of unemployment benefit, more flexible on benefit and time limit are necessary. (2)Suggest loosening the regulation of Employment Insurance Law on awarding hiring allowance. (3)Suggest researching on the benefit items of "precautionary unemployment". (4)Suggest researching on the differences of "early reemployment awards" policy. (5)Suggest researching on the regulation of insured age, the necessity an insured person to be under 60 years of age. III. Three-in-one affairs in employment service institutions (1)Suggest discussing the policy of "unemployment certification appointment application". (2)Suggest setting up new touch-tone simple operated computer at employment counseling area to increase this area's accessibility and facility. (3)Suggest putting investigation of unemployed persons and their following up as an annual routine. (4)Suggest amending simple counseling form, in order to amplifying "distribution function" and further developing the standard of simple counseling transferring individual management. (5)Suggest reinforcing individualization services of job affair unit to improve employer relationship and win the employment opportunity. (6)Suggest closely watching foreign worker sector's policy of domestic recruitment, in order to increase Taiwanese workers employment opportunity. (7)Suggest reinforcing individual management professional skills through standardization training course and plan. (8)Suggest increasing the connection of three-in-one five functional service areas. (9)Suggest setting up "special customer service mode" for involuntarily unemployed workers on Employment Insurance Law to improve employment job placement. (10)Suggest developing multi-functional index for employment service institutions. (11)Suggest researching on vocational training assessment, setting up vocational training counseling standardization operation

mode. (12)Suggest establishing vocational training dynamic management system.

Keywords : Employment Services ; Unemployment Insurance

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