

# A Study of Agent Society Bases Proactive Recommendation System for Knowledge Services

鍾政憲、楊豐兆

E-mail: 9314375@mail.dyu.edu.tw

## ABSTRACT

As information becomes abundant and lacks of proper evaluation and management mechanism, the reuse of domain knowledge does not increase as we expected. With the development of software agents and ontology technology, users are able to obtain proper services and promote competitive advantages through the platform. The recommendation architecture of proactive knowledge services contains user interface, repository and core kernel modules. A user interacts with the system through user interface. A repository is a set of resources that can be retrieved via Internet and the service description contains service types, contents, preferences. The core kernel is composed of six agents such as the consultant agent that predicates requester needs, the operator agent that helps users retrieve services, the search agent that filters services from repositories, the evaluation agent that calculates membership of a service and the guard agent that checks your permission to access resources. The contributions of this paper are (1) apply ontology-based search mechanism: users can obtain services precisely at a lower cost; (2) using PASSI methodology: the agent-based system can be implemented completely; (3) integration of several tools and standards: the system integrates and applies various tools and standards to implement this system. Finally, the system not only promotes the sharing of knowledge but also enforces the code reuse and reduces the cost of developing similar systems. As knowledge services will be more and more common in the future, this architecture that we propose has long vision and necessary to apply in the different domains.

Keywords : knowledge services 、 PASSI 、 Agent Society 、 recommendation system、 OWL-S

## Table of Contents

封面內頁 簽名頁 授權書.....	iii	中文摘要.....	v	英文摘要.....	vii
誌謝.....	x	圖目錄.....	xiii	表目錄.....	xvi
第一章 緒論.....	1	1.1 研究背景.....	1	1.2 研究動機.....	2
1.3 研究目的.....	3	1.4 研究問題.....	3	1.5 研究範圍與限制.....	6
1.6 研究流程.....	6	1.7 論文架構.....	9	第二章 文獻探討.....	9
2.1 軟體代理人(Software Agent).....	9	2.1.1 代理人定義.....	9	2.1.2 FIPA 規範.....	10
2.1.3 代理人溝通語言(Agent Communication Language).....	12	2.2 知識服務(knowledge services).....	14	2.3 知識本體(ontology).....	16
2.4 推薦系統(recommendation system).....	17	2.5 研究核心技術.....	19	2.5.1 PASSI.....	20
2.5.2 JADE.....	23	2.5.3 Protege-2000.....	24	第三章 系統需求分析.....	26
3.1 使用者需求分析.....	26	3.2 系統需求模型(System Requirement Model).....	31	3.2.1 領域描述階段.....	31
3.2.2 代理人識別階段.....	35	3.2.3 角色識別階段.....	37	3.2.4 工作規範階段.....	40
第四章 系統架構的分析與設計.....	43	4.1 代理人社群模型(Agent Society Model).....	43	4.1.1 知識本體描述階段.....	43
4.1.2 角色描述階段.....	50	4.1.3 協定描述階段.....	52	4.2 代理人實作模型(Agent Implementation Model).....	53
4.2.1 代理人結構定義階段.....	54	4.2.2 代理人行為描述階段.....	57	4.3 編碼模型(Code Model).....	58
4.4 部署模型(Deployment Model).....	58	第五章 以代理人社群為基礎的主動式知識服務推薦系統實作.....	60	5.1 開發工具的搭配與使用.....	60
5.2 JADE 代理人實作平台.....	61	5.2.1 JADE 代理人的實作框架.....	62	5.2.2 JADE 代理人行為的實作框架.....	63
5.2.3 知識本體的實作.....	64	5.2.4 代理人訊息的實作.....	64	5.3 Protege 知識本體與知識服務的實作.....	65
5.3.1 Protege 知識本體的實作.....	64	5.3.2 Protege 知識服務的實作.....	65	5.4 知識儲存庫的實作.....	66
5.5 以代理人社群為基礎的主動式知識服務推薦系統畫面.....	67	5.5.1 知識儲存庫的實作.....	67	5.5.2 以代理人社群為基礎的主動式知識服務推薦系統畫面.....	67

Agentcities.net Network Services .....	74 第六章 結論與未來展望.....	76 6.1 具體貢獻
獻.....	76 6.2 未來研究方向.....	77 參考文獻
獻.....	79 附錄一 代理人工作規範圖.....	86 附錄二 代理人結構定義圖
圖.....	88	

## REFERENCES

1. B. Chaib-Draa and F. Dignum, " Trends in Agent Communication Language, " Computational Intelligence, Vol. 2, No. 5, pp. 89-101, May 2002.
2. Bin Xiao, Esmat Aimeur and Jose Manuel Fernandez, " PCFinder: an intelligent product recommendation agent for e-commerce, " Proceedings of the IEEE International Conference on E-Commerce, pp. 181-188, Jun. 2003.
3. C. C. Hayes, " Agent in a Nutshell – A Very Brief Introduction, " IEEE Trans. on Knowledge and Data Engineering, Vol. 11, No. 1, Jan/Feb 1999.
4. DARPA, DARPA Agent Markup Language (DAML), Defense Advanced Research Projects Agency, 2004. <http://www.daml.org>
5. David W. McDonald, " Ubiquitous Recommendation Systems, " Computer, Vol. 36, No. 10, pp. 111-112, Oct. 2003.
6. Deborah L. McGuinness, Richard Fikes, James Hendler and Lynn Andrea Stein, " DAML+OIL:An Ontology Language for the Semantic Web, " IEEE Intelligent Systems, Vol. 17, No. 5, pp. 72-80, Sep/Oct 2002.
7. Scott A. Deloach, Mark F. Wood and Clint H. Sparkman, " Multiagent System Engineering, " International Journal on Software Engineering and Knowledge Engineering, Vol. 11, No. 3, pp. 231-258, Mar. 2001.
8. Fabio Bellifemine, Agostino Poggi and Giovanni Rimassa, " JADE - A FIPA-compliant agent framework, " in Proceedings of PAAM'99, London, pp.97-108, Apr. 1999.
9. Feng-Chao Yang and Yu-Kuen Ho, "Cooperative Distributed Problem-Solving Management Framework for Office Automation Systems," Concurrent Engineering: Research and Applications, Vol. 5, No. 1, Mar. 1997.
10. FIPA ACL Message Structure Specification Technical Report, SC00061G, Foundation for Intelligent Physical Agent, Dec.2002.
11. The FIPA Agent UML Web Site, <http://www.auml.org>, 2004.
12. Services Work Plan, Foundation for Intelligent Physical Agents,2004. <http://www.fipa.org/docs/wps/f-wp-00019/f-wp-00019A.html>
13. Steven Willmott, " Technical Input and Feedback to FIPA from Agentities RTD and Agentcities initiative, " <http://www.fipa.org>, Jul. 2003.
14. Gerhard Weiss, Multiagent Systems: A Modern Approach to Distributed Artificial Intelligence, Cambridge: The MIT Press,2001.
15. Heimo Laukkanen, Heikki Helin and Mikko Lamanen, " Supporting Nomadic Agent-based Applications in the FIPA Agent Architecture, " in Proceedings of the first international joint conference on Autonomous agents and multi-agent system (AAMAS ), 2002, Bologna, Italy, pp.1348-1355.
16. IBROW Project, Ontology Bean generator for JADE 3.0, 2004. <http://protege.stanford.edu/plugins.html>
17. ICL, 2003. <http://www.ai.sri.com/~cheyer/papers/aai/node12.html>
18. James R. Chen, Shawn R. Wolfe and Stephen D. Wragg, " A Distributed Multi-Agent System for Collaborative Information Management and Sharing, " in Proceedings of the ninth international conference on Information and knowledge management, Nov. 2000, McLean. Virginia. United States, pp.382-388.
19. James Hendler, " Agents and Semantic Web, " IEEE Intelligent systems, Vol. 16, No. 2, pp. 30-37, Mar/Apr 2001.
20. Jose M. Vidal, Paul A. Buhler and Michael N. Huhns, " Inside an Agent, " Internet Computing IEEE, Vol. 5, No. 1, pp. 82-86, Jan/Feb 2001.
21. Keith S. Decker, Edmund H. Durfee and Victor R. Lesser, " Evaluating Research in Cooperative Distributed Problem Solving, " in Distributed Artificial Intelligence, Vol. II, pp. 487-519, 1989.
22. L. Stojanovic, N. Stojanovic and S. Handschuh, " Evolution of the Metadata in the Ontology-based Knowledge Management Systems, " in Proceeding of Experience Management 2002, Mar. 2002, Berlin, pp. 65-77.
23. M. Panti, L. Penserini, L. Spalazzi and S. Valenti, " A FIPA Compliant Agent Platform for Federated Information Systems, " in International Journal of Computer & Information Science, Vol. 1, No. 3, May 18-21, 2000.
24. Michael Knapik and Jay Johnson, Development Intelligent Agents for Distributed Systems, New York: McGraw-Hill, 1998.
25. Mark Stang and Stephen Whinston, " Enterprise Computing with Jini Technology, " IT Professional, Vol. 3, No. 1, pp. 33 -38, Jan/Feb 2001.
26. Natalya Fridman Noy and Deborah L. McGuinness. " Ontology Development 101: A Guide to Creating Your First Ontology, " 2004. [http://protege.stanford.edu/publications/ontology\\_development/ontology101.html](http://protege.stanford.edu/publications/ontology_development/ontology101.html)
27. Nicola Guarino, Claudio Masolo and Guido Vetere, " OntoSeek: Content-Based Access to the Web, " IEEE Intelligent Systems, Vol. 14, No. 3, pp. 70-80, May/Jun 1999.
28. Charlton, P., Cattoni, R., Potrich, A. and Mamdani, E., " Evaluating the FIPA standards and their role in achieving cooperation in multi-agent systems, " Proceedings of the 33rd Annual Hawaii International Conference, Vol. 2, Jan. 2000.
29. P. Burrato and M. Cossentino, " Designing a multi-agent solution for a bookstore with the PASSI methodology, " in Fourth International Bi-Conference Workshop on Agent-Oriented Information Systems, 27-28 May 2002, Toronto at CAISE'02.
30. Randall Perrey and Mark Lycett, " Service-Oriented Architecture, " Proceedings Applications and the Internet Workshops 2003, Jan. 2003, pp. 116-119.
31. Paul Resnick and Hal R. Varian, " Recommendation systems, " Communication of ACM, Vol. 40, No. 3, pp. 56-58, 1997.
32. Sang Bong Yoo and Yeongho Kim, " Web-based knowledge management for sharing product data in virtual enterprises, " International Journal of Production Economics, Vol. 75, No. 1-2, pp. 173-183, Jan. 2002.
33. Stuart Russell and Peter Norvig, Artificial Intelligence: A Modern Approach, Prentice Hall, Upper Saddle River, N.J.,1995.
34. Stefan Decker, Sergey Melnik and Frank Van Harmelen et al. " The Semantic Web the roles of XML and RDF, " IEEE Internet Computing, Vol. 15, No. 3, pp. 63-74, Sep/Oct 2000.
35. Tim Finin, Richard Fritzson, Don McKay, and Robin McEntire , " KQML as an Agent Communication Language, " in Proceedings of the third International CIKM ' 94, Nov. 1997, pp. 291-316.
36. Resource Description Framework (RDF), 2004. <http://www.w3.org/RDF/>
37. Web Services Description Language (WSDL), 2004 <http://www.w3.org/TR/wsdl>
38. Extensible Markup Language, 2004. <http://www.w3.org/XML>
39. Web Services Activity, 2004. <http://www.w3.org/2002/ws>
40. Wooldridge Michael, Jennings N.R., and Kinny D., " The Gaia Methodology

for Agent-Oriented Analysis and Design, " Journal of Autonomous Agents and Multi-Agent Systems, Vol. 3, No. 3, pp. 285-312, 2000. 41. Yasuyuki Sumi and Kenji Mase, " AgentSalon: Facilitating Face-to-Face Knowledge Exchange through Conversations Among Personal Agents, " in Proceedings of the fifth international conference on Autonomous agents, May 2001, pp. 393-400. 42. Palmer, T.D. and Fields, N.A., "Computer supported cooperative work," Computer, Vol. 27, No. 5, pp. 15-17, May1994. 43. Luck M., R. Ashri and M. D ' inverno, Agent-based Software Development, USA: Artech House, Feb. 2004. 44. Michael N. Huhns, " Agent Societies: Magnitude and Duration, " IEEE Internet Computing, Vol. 6, No. 1, pp. 79-81, Jan/Feb2002. 45. John Davies, Dieter Fensel and Frank van Harmelen, Towards The Semantic Web: ontology-driven knowledge management, England: Wiley, Aug. 2003. 46. R. Larry Dooley, C. Hopkins, and C.L. Yieh, " Artificial intelligence-Bayesian analysis system for cardiac catheterization laboratory, " in Proceedings of the Annual International Conference of the IEEE, Nov. 1988, pp. 1337. 47. Zacharis Z. Nick, and Panayiotopoulos Themis, " Web search using a genetic algorithm, " Internet Computing IEEE, Vol. 5 , No. 2 , pp. 18 – 26, Mar./Apr. 2001. 48. Aleksander B. Demko and Nicolino J. Pizzi, " The utility of graph theoretic software metrics: a case study, " Electrical and Computer Engineering, Vol. 2, pp.1309 – 1312, May 2003. 49. OWL-S: Semantic Markup for Web Services, 2004. <http://www.daml.org/services/owl-s/1.0/owl-s.html> 50. David Tennenhouse, " Proactive Computing, " Communications of the ACM, Vol. 43, No. 5, pp. 42-50, May 2000.