A Study on the Effect of Internationalization Entry Models to Knowledge Transfer Strategies

韋國亮、劉家駒

E-mail: 9223093@mail.dyu.edu.tw

ABSTRACT

With the Soviet Union collapsed, East Europe and Mainland China have gone in pursuit of capitalistic economy, which brought to the wave of cross-boundary enterprise. Taiwan has also gradually crossed into the internationalization in consider of resource, geography, and world market. Which entry model an enterprise should take to establish the knowledge power by complying with its core knowledge attributes is the key factor to internationalization. How to transfer and expand knowledge in organizations will extraordinarily affect the deployment of knowledge power, which drives the motivation of this paper to study the effect of internationalization entry model to knowledge transfer strategy, with different knowledge attributes. Four internationalized Taiwan enterprises were interviewed, recorded, and then analyzed. Interviewed contents were categorized and coded in preliminary, intermediate and primary sequence, then abstract the relative principles . This study shows that most of co-investment enterprises will take compensatory, different and professional knowledge transfer strategies into internationalization, but single-investment enterprises will select original, similar and professional strategies. As for knowledge attributes, co-investment enterprises would be more conservative in strategy but more open in marketing and technique, single-investment enterprises are more open in all. Most of Taiwan enterprises transferring knowledge into their branch in Mainland China were based on marketing and technique attributes.

Keywords: Internationalization entry model; Knowledge attribute; knowledge transfer strategy

Table of Contents

REFERENCES

一、中文部分 1. 傅振焜 譯(1993/1994),Drucker, P. F.,「後資本主義社會」,時報出版社,台北。 2. 劉京偉 譯(1999/2001),Arthur Andersen Business Consulting,「知識管理的第一本書」,商周出版社,台北。 3. 李明軒、邱如美 譯(1990/1996), Porter, M. E.,「國家 競爭優勢」,天下文化,台北。 4. 李淑華 譯(2000/2001), Dixon, N. M..,「知識共享型組織」,商周出版社,台北。 5. 古永嘉(1996)「企業研究方法」,華泰出版社,台北。6.郭啟仁(2001),「知識分享與組織學習關聯性之研究」,私立義守大學管理科學研究 所碩士論文。 7. 胡瑋珊 譯(1998/2001), Davenport, T. H. & Prusak, L.,「知識管理」,中國生產力中心,台北。 8. 洪明洲 譯(1997/2000), Quinn, J. B., Baruch, J. J. & Zien, K. A., 「知識管理與創新」,商周出版社,台北。 9. 齊思賢 譯(1999/2000), Thurow, L. C., 「知識經濟時代」, 時報出版社, 台北。 10. 徐宗國 譯(1990/1997), Strauss, A. & Corbin, J., 「質性研究概論」, 巨流出版社, 台北。 11. 許文賢 (1995) ,「技術來源、技術能力與績效之研究」,中正大學企業管理研究所碩士論文,嘉義。 12. 陳琇玲 譯(1999/2001),Koulopoulos, T. M. & Frappaolo, C.,「知識管理」,遠流出版社,台北。 13. 尚榮安 譯(1994/2001),Yin, R. K.,「個 案研究」, 弘智文化, 台北。 14. 楊其清(2001), 「組織內部知識移轉流程之研究-以惠普科技顧問事業群為例」, 國立台灣師範大 學工業科技教育學系人力資源組碩士論文。 15. 王美音 譯(1999/2001) , Barton, D. , 「知識創新之泉:智價企業的經營 」 , 遠流出版社 , 台北。 16. 王文科 譯(1989/1994), McMillan, J. H., 「質的教育研究法」, 師大書苑, 台北。 17. 王美音、楊子江 譯(1995/1997) ,Nonaka, I. & Takeuchi, H.,「創新求勝:智價企業論導讀」。遠流出版社,台北。 18. 王景翰(2001),「企業透過網路推動知識管理 之研究」。國立台灣師範大學工業科技教育學系人力資源組碩士論文。 19. 吳承芬 譯(1999/2000),,森田松太郎&高梨智弘,「知 識管理的基礎與實例 」, 小知堂文化 , 台北。 20. 吳思華(1996) , 「策略九說:策略思考的本質 」 , 麥田出版公司 , 台北。 21. 吳有順 (2000),「網路社群知識分享過程之研究」以企業管理教學網站為例」,國立政治大學企業管理研究所碩士論文。 22. 吳青松(1996),「國際企業管理理論與實務」,青松文化公司,台北。23.吳宗錡(2002),「新竹科學園區知識移轉程度及其績效之研究」,私

立淡江大學管理科學學系碩士班碩士論文。 二、英文部分 1. Allee, V. (1997), " 12 principles of knowledge management " , Training & Development, 51(11), 71-74. 2. Badaracco, J. (1991), "Knowledge link: how firms complete through strategies alliance", Boston: Harvard Business School Press. 3. Boisot, M. (1998), "Knowledge assets: securing competitive advantage in the information economy", New York: Oxford University Press. 4. Bonora, E. A. & Revang, O. (1991), "As strategic framework for analyzing professional service firm-developing strategies for sustaines performance", Strategic Management Society Interorganizational Conference, Toronto, Canada. 5. Brooking, A. (1999), " Corporate memory: strategies for knowledge management", London; New York: International Thomson Business Press. 6. Despres, C. & Chauvel, D. (1999), "Mastering information management: part six-knowledge management", Financial Times, March, 4-6. 7. Gilbert, M. & Cordey-Hayes, M.(1996), " Understanding the process of knowledge transfer to achieve successful technological innovation", Technovation, 16(6), 301-312. 8. Grant, M. (1996), "Toward a knowledge-based theory of the firm", Strategic Management Journal, 17, Winter Special Issue, 109-122. 9. Greengard, S. (1998), "Storing, shaping and sharing collective wisdom", Workforce, 77(10), 82-88. 10. Hanley, S. S. (1999), "A culture built on sharing ", Informationweek, April 26, 16-17. 11. Helleloid, D. & Simonin, B. (1994), "Organizational Learning and a Firm's Core competence ", Hemel & Heene(ed.) Competence-Based Competition. 12. Hendriks, P. (1999), " Why share knowledge? The influence of ICT on Motivation for knowledge sharing", Knowledge and Process Management, 6(2), 91-100, 13, Hickins, M. (1999), "Xerox shares its knowledge ", Management Review, 88(8), 40-45. 14. Hidding, G. J. & Catterall, S. M. (1998), " Anatomy of a learning organization: turning knowledge into capital at Andersen Consulting", Knowledge and Process Management, 5(1), 3-13. 15. Holtshous, D. (1999), "Ten knowledge domains: model of a knowledge-driven company?", Knowledge and Process Management, 6(1), 3-8. 16. Lahti, R. K. & Beyerlein, M. M. (2000), "Knowledge transfer and management consulting: a look at the firm ", Business Horizon, 43(1), 65-74. 17. Liebowitz, J. (1999), " Key ingredients to the success of an organization 's knowledge management strategy", Knowledge and Process Management, 6(1), 37-40. 18. Marshall, C. & Rossman, G. B. (1995), "Designing Qualitative Research", (2th ed.). CA: SAGE Publications. 19. Maula, M. (2000), "Three parallel knowledge processes", Knowledge and Process Management, 7(1), 55-59. 20. McDermott, R. & O 'Dell, C. (2001), "Overcoming cultural barriers to sharing knowledge ", Journal of Knowledge Management, 5(1), 76-85. 21. Nissen, M. E. & Espino, J.(2000), " Knowledge process and system design for the coast guard ", Knowledge and Process Management, 7(3),165-176. 22. Nissen, M. E., Kamel, M. N. & Sengupta. (2000), " Intergated analysis and design of knowledge systems and processes ", Information Resources Management Journal, 13(1), January-March, 24-43. 23. Nonaka, I. & Konno, N. (1998), "The concept of "ba": building a foundation for knowledge creation", California Management Review, 40(3), 40-54. 24. O ' Dell, C. (1996), " A current review of knowledge management best practice", Conference on knowledge Management and the Transfer of Best Practices, December, London: Business Intelligence. 25. Polanyi, M. (1960), "Personal knwoledge:towards a post-critical philosophy", Chicago: University of Chicago Press. 26. Puccinelli, B. (1998), "Strategies for sharing knowledge", Inform, 12(9), 40-41. 27. Roberts, B. (2000), "Pick employees 'brains", HR Magazine, 45(2), 115-120. 28. Senge, P. (1998)" Sharing knowledge", Executive Excellence, 15(6), 11-12. 29. Smith, K. (1995) "Interactions in knowledge systems: Foundations, policy implictions and empirical methods", STI Review, 16, 69-102. 30. Spek, R. V. & Spijkervet, A. (1997), "Knowledge Management: Dealing Intelligently with Knowledge," Knowledge Management and Its Integrative Elements, Jay Liebowitz & Lyle C. Wilcox (eds). Boca Raton: CRC press. 31. Stauffer, D. (1999), "Why people hoard knowledge", Across the Board, 36(8), 16-21. 32. Sveiby, K. (1997), The New Organizational Wealth, San Francisco: Berrett Koehler. 33. Truran, W. R. (1998), Pathways for knowledge: how companies learn through people engineering", Management Journal, 10(4), 15-20. 34. Teece, J. D. (1976), " The Multinational Corporation and The Resource Cost of International Technology Transfer:a case study of the chemical industry ", R&D Management, 26 (1), pp.83-92 35. Wiig, K. (1997), "Knowledge Management: where did it come from and where will it go?", Expert Systems with Applications, Pergamon Press/Elsevier, 14, Fall. 36. Wijnhoven, F. (1998), "Knowledge logistics in business contexts: analyzing and diagnosing knowledge sharing by logistics concepts ", Knowledge and Process Management, 5(3), 143-157. 37. Zack, M. H. (1999), " Managing codified knowledge, Sloan Management Review ", 40(4), 45-58. 38. Zand, E. (1981), " Information, organization, and power-effective management in the knowledge society ", New York: McGraw-Hill.