The Study of Effects of Text Display Styles in Multimedia Integrated Interface on Users''' Performance

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ABSTRACT

Multimedia kiosk is a very powerful tool for products promotion. The majorpurpose of this study was to develop a multimedia kiosk system and invsestigatethe effects of the four different interfaces ("divided-area interface with fixedtext display", "integrated interface with fixed text display", "integrated interface with running text display" and "integrated interface with intermittenttext display") on users''' performance (including browsing time, product information recall and interface preference). The study showed that the amount of browsing time of "integrated interfacewith fixed text display" was significantly less than that of the other three interfaces. The results also showed that the product information recall of "integrated interface with fixed text display" was significantly better than that of "divided-area interface with fixed text display"and "integrated interfacewith running text display". Besides, most users preferred "integrated interface with fixed text display".

Keywords: Multimedia Kiosk System; Integrated Interface

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