The Relationship between Role Ambiguity and Social Loafing

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ABSTRACT

The objective of this research is to explore the relationship between role ambiguity and social loafing among the team members, who are the employees of Taiwan's largest convenience store logistics center. Convenience sampling was used to conduct the survey for this research, 500 questionnaires were distributed and 413 of them were returned. The valid response rate is around 82.6%. Descriptive statistics, t test, one-way ANOVA, and Scheffe's test, Pearson's product moment correlation analysis and multiple regression analysis were used to analyze the data. The empirical results showed that role ambiguity didn't associate with social loafing.

Keywords : role ambiguity　social loafing

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