The relationship among employee training, person-job fit and self-efficacy

廖郁菁、林英顏

E-mail: 342050@mail.dyu.edu.tw

ABSTRACT

Training is one of the most important elements in improving human capital. Many enterprises spend a lot of time, manpower and money on training just for the purpose of improving performance. Part of the employees thinks these trainings offered by enter-prises are insignificant and mere formalities; therefore, this research will clarify the connection between training and self-efficacy. The research also uses P-J Fit as an in-tervening variable to explore the relationship between Training, P-J Fit and Self-Efficacy. A thesis survey questionnaire has been designed. 400 copies of questionnaires were dispatched and 349 of them were valid; the valid response rate is 87%. The result shows that the training has positive effect on self-efficacy. The training has positive effect on P-J Fit. P-J Fit has positive effect on self-efficacy. P-J Fit plays a role of intervening variable between the training and self-efficacy. At last, a suggestion in this research has been offered for future reference for both academic and practical fields.

Keywords: self-efficacy, P-J fit, training

Table of Contents

中文摘要....................iii 英文摘要....................................	
iv 誌謝辭........................ v 內容目錄....................................	
. vi 表目錄	
x 第一章 緒論	
1 第二節 研究問題與目的	
4 第二章 文獻探討	
5 第二節 自我效能 9 第三節 個人工作契合度	
12 第三章 研究設計	
	操作性定義與
測量17 第四節 樣本與資料收集21 第五節 資料	料分析方法 .
	樣本資料分
析	節員工訓
練之分析	第五節 個
人工作契合度	第七節 個人工
作契合度之中介效果47 第五章 結論與建議49 第五章 結論與建議	第一節 研
究結論	第三節
研究限制	55 附錄
研究問券	

REFERENCES

一、中文部份毛筱艷,陳建佑(2006),員工訓練內容滿意度及性別與工作投入關係之研究,北商學報,10,27-34。毛筱艷,簡元瑜(2010),員工積極上行溝通與個人工作契合度之關係-以主管-部屬交換關係為干擾變數,北商學報,17,63-72。李宜儒(2006),工作績效、教學自我效能、教學熱忱與教學意願之研究 以農民網路技能訓練講師為例,國立台灣大學農業推廣學研究所未出版之碩士論文。李昆靜(2009),員工訓練遷移動機影響之實證分析,企業管理學報,80,87-118。洪季庭(2004),高雄市已婚職業婦女成就動機、工作價值觀與生涯自我效能關係之研究,高雄師範大學成人教育研究所未出版之碩士論文。孫志麟(1991),國民小學教師自我效能及其相關因素之研究,國立政治大學教育研究所未出版之碩士論文。倪家珍(2005),護理人員個人-組織契合度與個人-工作契合度差異性之探討,醫護科技學刊,7(4),363-378。倪家珍(2005),員工性別與職業性別型態的一致性,對個人-組織契合度與個人-工作契合度影響之研究,中國文化大學國際企業管理研究所未出版之博士論文。莊瓊嘉(2003),個人與工作適配及個人與組織適配對工作行為之影響一以顧客服務人員為例,國科會專案研究計畫成果報告。莊瓊嘉,林惠?(2003),個人與工作適配及個人與組織適配對工作行為之影響,台灣管理學刊,5(1),123-148。黃丹廷(2007),員工參與教育訓練對專業能力、工作態度及薪資收入之關聯性探討,國立中央大學未出版之碩士論文。黃英忠(1997),人力資源管理,台北:三民書局。黃家齊(2002),人力資源管理活動及組織績效-員工技能與動機的中介效果,人力

```
資源管理學報,2(4),15-32。 趙其文(2000),人事行政(修訂版),台北市:中華電視股份有限公司。 謝安田(1999),人力資源管理,台北:
著者發行。 廖敏惠(2002),新進員工訓練、個人特質與個人 - 組織契合度關係之研究,中原大學企業管理研究所未出版之碩士論文。 蔣
美惠(2004),保全人員生涯管理、人格特質及組織氣候對工作滿足、自我效能與工作績效之關聯性研究:以台北市保全公司為例,南華大
學管理科學研究所未出版之碩士論文。 蔡立旭(2000),組織氣候,組織學習與自我效能之關係,大葉大學事業經營研究所未出版之碩士
論文。 顏朱吟(2009),大學行政人員自我效能與工作競爭力關係之實徵研究,屏東教育大學學報,33,335-364 二、英文部份 Bandura,
A. (1977). Self-efficacy: Toword a unifying theory of be-havioral change. Psychological Review, 84(2), 191-215. Bandura, A., Adams, N. E., &
Beyer, J. (1977). Cognitive processes modiating behavioral change. Journal of Personality Social Psychology, 35(3), 125-139. Bandura, A. (1997).
Self-efficacy: The exercise of control (2 ed.). New York: W. H. Freeman and Company. Bartlett, K. R. (2001) The relationship between training
and organiza-tion commitment: A study in the health care field. Human Re-source Development Quarterly, 12(4), 335-352. Becker, G. S. (1964).
Human capital: National bureau for economic research. New York: Coppers & Lybrand. Beenstock, M. (1996). The Acquisition of Language Skills
by Immi-grants: The Case of Hebrew in Israel. International Migra-tion, 34(1), 3-30. Birnbrauer, H. (1987). Evaluation Techniques that Work.
Training and Development Journal, 41(7), 53-55. Blom, K., Clayton, B., Bateman, A., Bedggood, M., & Hughes, E. (2004). What 's in it for me?
Recognition of prior learning in enterprise-based registered training organizations, NCVER Adelaide, Britner, S. L., & Pajares, F. (2001).
Self-efficacy beliefs, motivation, race, and gender in middle school science. Journal of Women and Minorities in Science and Engineering, 17,
271-285. Cable, D. M., & DeRue, D. S. (2002). The convergent and discrimi-nant validity of subjective fit perceptions. Journal of Applied
Psychology, 87(5), 875-884. Cable, D. M., & Judge, T. A. (1996). Person-organization fit, job choice decision, and organizational entry.
Organizational Be-havior and Human Decision Processes, 67(3), Septem-ber, 294-311 Cable, D. M., & Judge, T. A. (1997). Interviews' perceptions
of per-son-organization fit and organizational selection decisions. Journal of Applied Psychology, 82(4), 546-561. Carol, A. T., Rick, L., & Steven,
H. F. (2000). Hanging on or fading out? Job satisfaction and the long-term worker. Public Person-nel Management, 29(3), 343-351. Chemers, M.
M., Hu, L.-t., & Garcia, B. F. (2001). Academic self-efficacy and first-year college student performance and adjustment. Journal of Educational
Psychology, 93(1), 55-64. Chuang, A. (2001). The perceived importance of person-job fit and person-organization fit between and within interview
stages. Doctoral dissertation, University of Minnesota, Minneapolis. Dessler, G. (1994). Human Resource Management, NJ:Prencite-Hall. Drexier,
Jr., John, A., & Lindell, M. K. (1981). Training/Job Fit and Worker Satisfaction. Human Relations, 34(10), 907-915. Edward, J. R. (1991).
Person-job fit: A conceptual integration, litera-ture review, and methodology cal critique. In: Cooper C. L. & Robertson, I. T. ed. International
Review of Industrial and Or-ganizational Psychology, 6, 283-383. Feltz, D. L., & Payment, C. A. (2005). Self-efficacy beliefs related to movement
and mobility. Quest (Human Kinetics), 57(1), 24-36. Finegold, D., & Wagner, K. (2002). Are apprenticeships still relevant in the 21st century? A
case study of changing youth training ar-rangements in german banks. Industrial and Labor Relations Review, 55(4), 667-685. Gerfin, M. (2004)
Firm-Sponsored General Training in Frictional La-bour Markets: An Empirical Analysis for Switzerland. IZA Dis-cussion Paper, 1077. Gist, M. E.,
& Mitchell, T. R. (1992). Self-efficacy: A theoretical analysis of its determinants and malleability. Academy of Man-agement. The Academy of
Management Review, 17(2), 183-211. Gist, M. E., Schwoerer, C., & Rosen, B. (1989). Effects of alternative training methods on self-efficacy and
performance in computer software training. Journal of Applied Psychology, 74(6), 884-891. Gritz, R. M. (1993). The impact of training on the
frequency and duration of employment: An econometric analysis of the experi-ences of youth. Journal of Econometrics, 57, 21-51. Jalajas, D. S., &
Bommer, M. (1999). The influence of job motivation versus downsizeing on individual behavior, Human Resource Development Quarterly, 10(4).
329-341 Jones, G. R. (1983). Psychological Orientation and The Process of Organizational Socialization: An Interactionist Perspective. Academy of
Management Review, 8, 464-474. Jones, G. R. (1986). Socialization tactics, self-efficacy, and newcom-ers 'adjustments to organizations. Academy
of Management Journal, 29(2), 262-279. Judge, T. A. & Bono, J. (2001). Relationship of Core Self-Evaluations Traits—Self-Esteem, Generalized
Self-Efficacy, Locus of Con-trol, and Emotional Stability—With Job Satisfaction and Job Performance: A Meta-Analysis, Journal of Applied
Psychology, 86(1), 80-92. Keeling, D., Jones, E., Botterill, D. & Gray, C. (1998). Work-baseLearning, Motivation and Employer-Employee
In-teraction: Implications for Lifelong Learning. Innovations in Education and Training International, 35(4), 282-291. Kolenko, T. A., & Aldag, R.
J. (1989, July 5). Congruence perceptions and managerial career / work outcomes: An exploratory analy-sis. Paper presented at the meeting of the
National Academy of Management, Washinton, D. C. Kristof-Brown, A. L. (2000). Perceived applicant fit: Distinguishing between recruiters '
perceptions of person-job and per-son-organization fit. Personnel Psychology, 53, 643-671. Lauver, K. J., & Kristof-Brown, A. (2001).
Distinguishing between employees' perceptions of person-job and person-organization fit. Journal of Vocational Behavior, 59, 454-470.
Mcgehee, W., & Thayer, P.W. (1961). Training in business and in-dustry. New York: Wiley. Miller, D. C. & Medalia, N. H. (1955). Human
Relations Leadership and the Association of Morale and Efficiency in Work Groups: A Controlled Study with Small Military Units. Social Forces,
33(4), 348-352. Muchinsky, H. A., & Monahan, C. J. (1987). What is per-son-environment congruence? Supplementary versus comple-mentary
models of fit. Journal of Vocational Behavior, 31(2), 268-277. Nadler, L. (1970). Developing Human Resources. Gulf Publishing Company,
Houston, Texas. Pajares, F., & Schunk, D. H. (2001). Self-beliefs and school success: Self-efficacy, self-concept, and school achievemen Peterson, R.
T. (1990). What makes sales training programs successful. Training and Development Journal,44(8),59-64. Pietsch, J., Walker, R., & Chapman, E.
(2003). The relationship among self-concept, self-eficacy, and performance in mathe-matics during secondary school. Journal of Educational
Psy-chology, 95(3), 589-603. Raymond, A. Noe (1999). Employee Training and Development. MacGraw-Hill, Inc. Saks, A. M., & Ashforth, B.
(1997). A longitudinal investigation of the relationships between job information sources, applicant perceptions of fit, and work outcomes. Personnel
Psychology, 50, 395-426 Stuart, D., & Macpherson, D. A. (1997). Pensions and training. Indus-try Relations, 36(1), 81-96. Tharenou, P. (2001). The
```

relationship of training motivation to par-ticipation in training and development. Journal of Occupational and Organizational Psychology, 74(5), 599-621. Tipton, R. M., & Worthington, E. L. (1984). The measurement of gen-eralized self-efficacy. Journal of Personality Assessment, 48(5), 545-548. Trent, M. J., & Schraeder, M. (2003). A practical perspective on the self-efficacy of middle-managers. Development and Learning in Organizations, 17(4), 4-6. Vancouver, J. B., & Schmitt, N. W. (1991). An exploratory examina-tion of person-organization fit: organizational goal congruence. Personnel Psychology, 44, 332-352. Yolanda, K. (1997). Training Programs for displaced workers: what do they accomplish? New England Economic Review.