

Network Privacy and Social Network Service Relationship Between Social Behavior

吳百盛、鍾育明

E-mail: 322089@mail.dyu.edu.tw

ABSTRACT

With the popularity of internet and WEB2.0 era, Social Network Service become more and more attention, according to comScore Media Metrix statistics, in January 2009, the impact of the global economic situation, the U.S. tax class, job category significant increase in site traffic and tourism category. Facebook is also the first leap into the top ten sites list, showing the social networking Web sites in 2009 will have great momentum. Among the famous are Facebook, twitter, Myspace ... etc.. And one of Facebook, traditional Chinese culture, has recently launched a social networking service, once again hit another peak. This study attempts to Theory of Reasoned Action and the Technology Acceptance Model of the dimensions and the dimensions of this research to increase Network Privacy, to analyze the average internet user for the Social Network Service of cognition and behavior. The study found that, in addition to Perceived Ease of Use of the attitude is not positive relationship, other Perceived Ease of Use on the positive relationship between Perceived Usefulness, Perceived Usefulness, Network Privacy, Subjective Norms on the positive relationship between attitude, attitude on behavioral intention are positive relationship, Perceived Ease of Use is most likely because Internet development, general Internet users have some common sense, and the Social Network Service diversification, the Perceived Ease of Use may not directly affect the attitude .

Keywords : Social Network Service、Facebook、Theory of Reasoned Action、Technology Acceptance Model、Network Privacy

Table of Contents

中文摘要	iii	英文摘要	iii
iv 誌謝辭	v	內容目錄	v
vi 表目錄	ix	圖目錄	ix
x 第一章 緒論	1	第一節 研究背景	1
1 第二節 研究動機	2	第三節 研究目的	2
4 第四節 研究限制	4	第五節 研究流程	4
5 第二章 文獻探討	7	第一節 網路相關理論	7
7 第二節 社群網路	11	第三節 網路隱私權	11
15 第四節 網路行為與隱私權關係之探討	17	第三章 研究方法	17
19 第一節 研究架構	19	第二節 研究假設	19
21 第三節 研究變數的操作性定義與衡量	21	第四節 研究對象與	21
抽樣設計	25	第五節 資料分析方法	27
分析	29	第一節 樣本基本資料分析	29
卷信度與效度分析	31	第三節 因素分析	33
回歸分析	36	第五章 研究結論與建議	41
第一節 研究討論	41	第二節 研究貢獻	41
第三節 研究限制	42	第四節 未來研究建議	42
參考文獻	44		

REFERENCES

- 一、中文部份 王郁琦(1995, Oct) , 美國電腦比對資料法之介紹 , 資訊法務透析 , 43。 王郁琦(1996, Oct) , 網路上的隱私權問題 , 資訊法務透析 , 38。 尹致君(2003) , 我國師範院校學生資訊倫理的認知與行為之研究 , 臺南師院學報 , 37(1) , 1-18。 江晏峻(2007) , Web 2.0時代網路發展策略 - 從整合性關係建立網站之觀點出發 , 國立臺灣大學商學研究所未出版之碩士論文。 行政院研究發展考核委員會(2007) , 96 年數位落差調查報告。 汪明生、陳正料、林錦郎(2005) , 政府內部顧客參與行為之研究:以都市垃圾清運業務委外案為例 , 公共行政學報 , 15 , 81-129。 林欣潔(2007) , 數位監控系統在校園之接受度研究 , 國立台灣科技大學未出版之碩士論文。 林英發 , 陳寬達(2008) , 無名小站中真實姓名洩露的危機 , RUN!PC 旗標資訊月刊 , 2。 施宏彬(2002) , 以 TAM 理論為基礎實證網路購物行為模式 ,

電子商務與數位生活研討會。 戚國雄(1998) , 資訊時代的倫理議題-兼談網路倫理 , 應用倫理研究通訊 , 5 , 12-18。 郭芳瑜(2001) , 師範院校學生之網路倫理態度與行為之研究 , 臺南師範學院未出版之碩士論文。 陳彥邦(2000) , 網路使用者之資訊隱私顧慮探討-採用行為意向模式 , 國立中山大學資訊管理研究所未出版之碩士論文。 湯宗泰(2008) , 整合知覺安全構面探討使用者對網路ATM之接受度與行為意向 , 產業創新與科技管理研討會。 黃芳銘(2006) , 社會科學統計方法學-結構方程模式 , 五南書局。 黃誌坤(2005) , 網路倫理教學之實驗研究:以國小五年級為例 , 國立高雄師範大學未出版之博士論文。 二、英文部份 Ajzen, I. & Fishbein, M. (1980). Understanding Attitudes and Predicting Social Behavior. New Jersey: Prentice-Hall. Ajzen, Icek. (1985). From Intention to Action: Theory of Planned Behavior, Kuhl, J. & Beckmann, J. (eds.), Action Control: From Cognition to Behavior, New York: Springer-Verlag, 11-39. Ajzen, I. Madden, T. (1985). J.Prediction of goal directed behavior: Attitudes,intentions,and perceived behavioral control. Journal of Experimenatl Social Psychology, 22, 453-474. Ajzen, I.(1991). The theory of planned behavior. Organizational Behavior and Human Decision Processes,501, 179-211. Clarke, R. (1999). Internet Privacy Concerns Confirm the Case for Intervention, Communication of the ACM, 42, 60-67. Davis, F. D. (1989). Perceived usefulness, perceived ease of use, and user acceptance of information technology. MIS Quarterly,13(3), 319-340. Davis, F. D., Bagozzi, R. P., & Warshaw, P. R. (1989). User acceptance of computer technology a comparison of two theoretical models. Management Science, 35(8), 982-1003. Fishbein, M. & Ajzen, I. (1975). Belief, Attitude, Intention and Behavior: An Introduction to Theory and Research, Addison-Wesley. Fishbein, M. & I. Aizen (1975). Belief, Attitude, Intention and Behavior: An Introduction to Theory and Research, Reading, Mass: Addison-Wesley. Gentry, L. and R. Calantone (2002). A comparison of three models to explain shop-bot use on the web. Psychology & Marketing,19, 945-956. Huaiqing W., matthew K. O. Lee and Chen W. (1998). Consmer Privacy Concerns about Marketing, Communications of the ACM , 41 (3), 63-70. Ha, S. & Stoel, L. (2008). Consumer e-shopping acceptance: Antecedents in a technology acceptance model, Journal of Business Research, vol. In Press, Corrected Proof. Karahanna, E., Straub, D. W., & Chervany, N. L. (1999). Information technology adoption across time: A cross-sectional comparison of pre-adoption and post-adoption beliefs. MIS Quarterly, 23(2), 183. Klobas, Jane E. and Laurel A. Clyde (2000). Adults Learning to Use the Internet: A Longitudinal Study of Attitudes and Other Factors Associated with Intended Internet Use, Library and Information Science Research, 22(1), 5-34. Korzaan, M. L. (2003). Going with the flow: Predicting online purchase intentions. Journal of Computer Information Systems, 43(4), 25-31. Liker, J. F. & A. A. Sindi (1997). Use Acceptance of Expert Systems: A Test of The Theory of Reasoned Action. Journal of Engineering and Technology Management, 14, 147-173. Mykytyn, P. P. Jr. & D. A. Harrison (1993). The Application of the Theory of Reasoned Action to Senior Management and Strategic Information Systems, Information Resources Management Journal, 6(2), 15-26. Oliver, R. L. & Bearden, W. O. (1985). Crossover effects in the Theory of Reasoned Action: A moderating influence attempt. Journal of Consumer Research, 12, 324-340. S. Milgram. (1967). The small world problem, Psychology Today, 61(1). Smith, H. J. (1996). Information Privacy: measuring Individuals ' Concerns About Organizational Practices, MIS Quarterly, 20(2) 167-196. Warshaw, P. R. (1980) A New Model For Predicting Behavioral Intentions : An Alternative to Fishbein, Journal of Marketing Research,17, 153-172. Wilinsky, C. & Sylvester, J. (1992). Privacy in the Telecommunication Age, Communication of the ACM, 35(2), 23-25. Wang, Huaiqing, Matthew K. O. Lee, & Chen Wang (1998). Consumer Privacy Concerns about Marketing, Communications of the ACM, 41, 63-70. 三、網路部份 新浪香港(2009) , Facebook遭入侵 , [線上資料] , 來源:

<http://news.sina.com.hk/cgi-bin/nw/show.cgi/32/1/1/1135773/1.html> 新聞大字報(2009) , 全球10大互聯網資產排行榜 , [線上資料] , 來源: http://twt.zhreader.com/2009/11/comscore_09.htm 聯合新聞網(2008) , Facebook六大魅力迷倒宅宅 , [線上資料] , 來源: http://mag.udn.com/mag/digital /storypage.jsp?f_MAIN_ID=314&f_SUB_ID=2923&f_ART_ID=129393 Alexa. (2009). [Online]. Available:www.alexa.com Alexa Global Top 500 (2009). Survey Finds That Privacy Is Main Concern of Web Users, The Chronicle of Higher Education [Online]. Available:www.alexa.com/topsites Social Software Building Blocks (2009). G. Smith. Social Software Building Blocks [Online]. Available: <http://nform.ca/publications/social-software-building-block> Mashable (2009). Facebooks New Privacy Push Concerns [Online]. Available: <http://mashable.com/2009/12/10/facebook-privacy-experts/> Reuters (2009). Wal-Mart using Facebook to win back-to-school sales [Online]. Available: <http://www.reuters.com/article/idUSN0843464220070809> TechCrunch (2009). 85% of College Students use FaceBook [Online]. Available: <http://techcrunch.com/2005/09/07/85-of-college-students-use- facebook/> TechCrunch (2009). Facebook Goes Beyond Colleges, High School Markets [Online]. Available: <http://www.techcrunch.com/2005/09/07/85-of-college-students-use-facebook/> Chronicle. (2009). The Chronicle of Higher Education , Survey Finds That Privacy Is Main Concern of Web Users. [Online]. Available: <http://chronicle.com/che-data/articles.dir/art-44.dir/issue- 21.dir/21a02103.htm> Chronicle. (2009). The Chronicle of Higher Education [Online]. Available: <http://chronicle.com/che-data/articles.dir/art-44.dir/issue- 21.dir/21a02103.htm> Facebook. (2009). [Online]. Available: <http://facebook.com/> Facebook. (2009). The Spirit of Openness [Online]. Available: <http://blog.facebook.com/blog.php?post=2223862130> Thinkubator. (2009). Facebook: The Newest Fad in Marketing [Online]. Available: <http://thinkubator.ccsp.sfu.ca/FacebookTheNewestFadInMarketing> Wikipedia. (2009). [Online]. Available: <http://www.wikipedia.org>