文化智商與工作績效關係之研究 以越南勞工工作滿足為中介變數

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摘 要
本研究的目的是探討文化智商（CQ）的角色與外勞的工作績效的影響。本研究還尋找工作滿足的中介影響到文化智商與工作績效之關係。收集的數據來自在台灣工作的越南勞工。本研究發放紙本問卷250份、有效回收198份、有效回收率為79.2%。從調查的回覆使用多元迴歸、t檢驗相關分析與單因子變異數分析。結果表明、文化智商與工作滿足、工作績效呈現正相關。此外、本研究發現、工作滿足部分中介CQ和績效的關係。最後還有一些建議、供未來研究之用。

關鍵詞 文化智商、工作績效、工作滿足

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